

Name

Order Number

Telephone Number

RETURNS FORM



C O L D S T R E A M

Coldstream  
C/O Battle, Hayward & Bower  
Crofton Drive  
Lincoln  
Lincolnshire  
LN3 4NP

- Order number must be clearly stated on this form
- No goods will be accepted for return after 30 days of receipt
- No embellished item will be accepted back for a refund
- All return items must be returned in the original packaging and returned with any accessories, swing tags, labels and "free gifts" or bonus items

Reason for return:

- 1

Too big
- 2

Too Small
- 3

Faulty
- 4

Wrong item received
- 5

Not as expected
- 6

Changed mind
- 7

Ordered multiple sizes
- 8

No longer required

SKU NUMBER	PRODUCT DESCRIPTION	QUANTITY	REASON FOR RETURN	REFUND OR EXCHANGE	IF EXCHANGE, STATE NEW SIZE & COLOUR REQUIRED

If you are successful with your claim, we will endeavour to process your refund as quickly as possible. However, please allow 14 working days for refunds, minus any delivery costs, to appear back on your original payment method.